



Smaart Health

Built for
Health Agencies.
Serving
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COUNTERPART
SOLUTIONS

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Smart
Health

“Bringing people, process
and technology together to better
connect hospitals with
their patients.”



Enabling Value from effective ASSET MANAGEMENT



CountERPart Solutions' SmaartHealth Asset Information Management System (AIMS), powered by Oracle Cloud and Siemens – Assetic, has delivered unprecedented results for The Victorian Department of Health (DH), transforming the healthcare landscape in Victoria. With an accurate, centralized view of distributed assets, the AIMS platform has revolutionized decision-making, improved risk management, and unlocked over \$10 million in savings per annum.

Our partnership with Oracle, Siemens - Assetic and DH has resulted in remarkable outcomes, empowering DH to navigate the challenges of the pandemic while delivering essential services to the community. The impact of our solution on asset management maturity, financial decision-making, service to the community and crisis response has been substantial. We believe that our meticulous implementation, adherence to good project management practices, and commitment to driving business value is what differentiates us from the competition.

Pandemic response and emergency services support:

Despite the challenges posed by the COVID-19 pandemic, the AIMS platform was rapidly deployed and remotely implemented within the allocated budget – the only business transformation project to do so across the whole department during the COVID-19 pandemic. The project went live on time and within a year, showcasing our commitment to delivering exceptional outcomes, even in the face of adversity.

During the COVID-19 pandemic, the AIMS platform proved invaluable in supporting DH's crisis response efforts. The platform enabled asset-related decision-making within the Crisis Council of Cabinet (CCC) and provided crucial asset insights to facilitate the allocation of more than \$1 billion of resources, including ICU beds and life-saving equipment. The platform's modelling capabilities and asset register played a vital role in guiding tangible decisions and communications throughout the outbreak.

Enhanced asset management and financial sustainability:

During the project, we collated asset data in a standard format, providing key asset condition and performance metrics for improved visibility and investment decision-making.

Further, we enabled data analytics, generating powerful reporting outputs to drive evidence-based funding decisions, saving over \$10 million per annum, across the department as soon as the platform went live.

Empowering response to natural disasters:

During the Australian bushfires and the COVID-19 pandemic, the AIMS platform supported emergency services by providing real-time information on the availability of medical assets, such as beds and ventilators.

Recognized excellence in asset management:

The Victorian Department of Health won the Asset Management Council (AMC) Excellence Award in 2020 for uplifting asset information management capability across the Victorian health system, highlighting the significant impact of the AIMS platform.

Risk management and operational efficiency:

The AIMS platform has facilitated the effective management of critical infrastructure and the health asset portfolio. DH can now proactively identify and manage risks associated with aging technology and assets, ensuring the availability of assets to support output delivery. The streamlined asset management processes have improved operational efficiency and resource allocation, optimizing the utilization of assets.

Achievement of strategic objectives:

DH aimed to excel at asset management in accordance with AMAF attestation and ISO55001 guidance, while fostering efficiency, transparency, and the development of a culture that protects and develops its people. CountERPart Solutions' implementation of the AIMS platform has supported DH in achieving these strategic objectives, laying the foundation for asset management excellence and enabling DH to meet its commitments.

With the AIMS platform, CountERPart Solutions has transformed healthcare asset management in Victoria, empowering the government to make informed decisions, improve patient care, and respond effectively to crises. Our unrivalled expertise, commitment to excellence, and successful implementation within budget and on time.



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‘request a time for a demo today’

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